



1

## Focus on Person-Centred and Family-Centred Home Care Approaches

- Person and family-centered Home Care prioritizes dignity, participation, and choice.
- Update Home Care standards and tools to enshrine person- and family-centred values.

2

## Increase Recruitment, Retention and Quality for Home Care Human Resources

- Increase Home Care worker recruitment based on a specific strategy with demographic and labour force projections
- Provide an improved compensation package for workers with generous educational support

3

## Improve Home Care Communication

- Develop stronger communications channels across Home Care, to ensure that Home Care clients and their families receive timely, accurate and useful information.



## Priority Actions for Home Care

4

### Improve Public Transparency and Accountability for Home Care

- An up-to-date multi-year and fully funded Home Care Sector Plan is urgently needed, along with more robust public accountability mechanisms such as regular wait-list updates with regional breakdowns, and impartial, accountable and transparent client feedback and complaint process.

5

### Expand and Untax Home Care Direct Financial Supports

- Increase funding for Home Care, both to expand the number of Home Care service provider agencies and to increase the Caregiver Benefit and the Supportive Care Program.

C.A.R.P. – A New Vision of Aging is Canada’s largest member-based advocacy association for older Canadians. Our mission is to achieve equitable access to health care, financial security, and freedom from ageism for older Canadians. With more than 320,000 members across the country, C.A.R.P. is a non-partisan association committed to working with all political parties. C.A.R.P. members engage in polls and petitions, lobby their elected representatives, connect with local chapters, and share stories, opinions and insights on urgent issues.